

Chartwells Allergy Service



Using an Allergy the app **Service on Flexischools**

Follow these instructions when ordering for a child with food allergies to ensure the canteen is notified. All orders placed through the Allergy Service will be printed on yellow labels to help staff easily identify and manage allergy-specific meals with extra care.

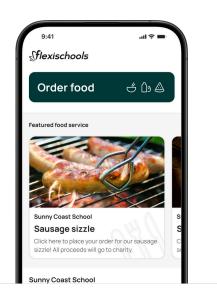


If your child has a food allergy, please use only the designated Allergy Service options.

Step 1

Create an order

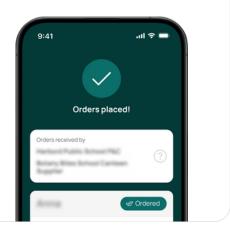
- 1 Click the "Order food" button to start an order.
- 2 Select the relevant child.
- 3 Click the service labelled "ALLERGY Morning Tea" or "ALLERGY Lunch."
- 4 From the list, select the allergies that apply to your child.



Step 2

Add items to cart + checkout

- 5 Click an item and select the "add to cart" button.
- 6 After adding items, click the "View cart" button or the cart in the top right corner.
- 7 Click "Checkout" to complete your order.



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